

Are you digital-ready??

Need a converter box?

Having closed captioning issues?

Confused?

Having doubts?

Who can help me?

Looking for coupons?

Disconnected?

CSD-DTV Help Center

for Deaf, Hard of Hearing & Deaf-Blind

Hours of Operation: 7:00 a.m. – 1:00 a.m. (CST)
18 hours/day, 7 days/week



Fast Facts About DTV Help Center

The switch to digital TV has stirred up a lot of questions and uncovered unexpected problems. The CSD-DTV Help Center was established with cooperation from the FCC to help the deaf, hard of hearing and deaf-blind community with issues related to the switch and to assist with the increasing problems with captioning people are experiencing.

CSD-DTV Help Center: The CSD-DTV Help Center is tailored to meet the communication needs of 28 million deaf, deaf-blind, hard of hearing and speech disabled consumers seeking information about the DTV transition, assistance with coupon and converter box procurement, installation, and all problems related to captioning.

- Staff communicate with individuals one-on-one to educate them about the DTV change and troubleshoot related issues.
- Deaf and hard of hearing consumers can use the communication mode that matches their needs including voice, videophone, TTY, Instant Messaging, IP Relay, Voice Carry-Over Relay, Captioned Telephone, Video Relay and Spanish Video Relay.

CONTACT US TODAY!

We'll help you solve any Digital TV or any closed captioning problems you may have.

FCC Approved

Voice	1-877-DTV-4YOU (1-877-388-4968)
TTY	1-877-TTY-4CSD (1-877-889-4273)
Email	DTVHelp@c-s-d.org
Direct Videophone IP Address	DTV03.CSD.TV; DTV05.CSD.TV; DTV04.CSD.TV; DTV06.CSD.TV;
Direct Videophone Number	866-351-1950; 866-401-3519
AIM	DTVCSR07; DTVCSR08
Website	http://dtv.c-s-d.org



Friendly staff

who specialize in communicating with people with hearing loss.

POWERED BY



CSD

www.c-s-d.org